

BEIJING PUBLIC
TRANSPORT
HOLDINGS (GROUP)
CO., LTD. **2016**
CSR REPORT



About the Report

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Report reference standards: "Sustainability Reporting Guidelines" (G3) of the Global Reporting Initiative (GRI), Guidelines and Standards for Social Responsibility (ISO26000) and Guidelines for Compiling China Corporate Social Responsibility Report (CASS-CSR3.0)

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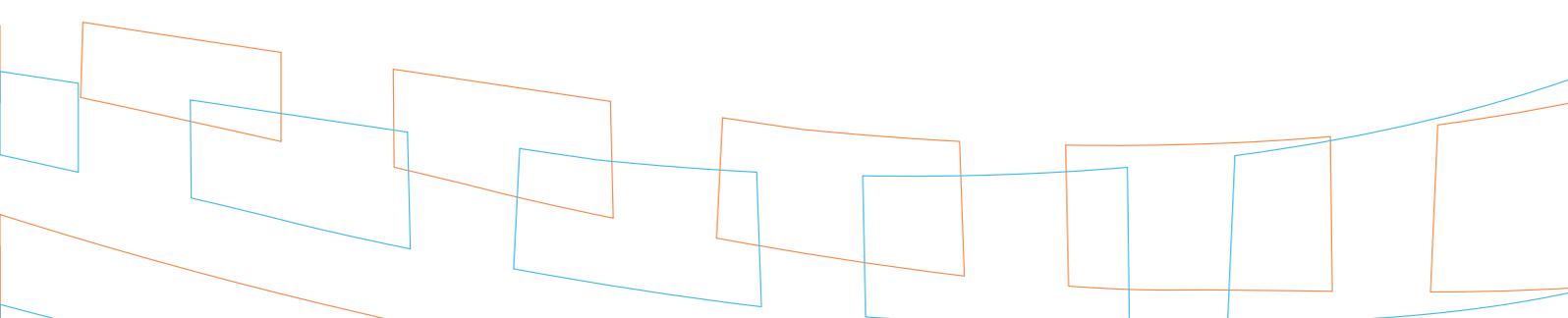
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2016 CSR Report

Beijing Public Transport Holdings (Group) Co., Ltd.



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Leaders' Message



Secretary of CPC
Commission, Chairman



General Manager

Year 2016 is an important year to assimilate and implement the directives arrived in CPC's 18th National Congress and the 3rd to 6th Plenary Session of the 18th CPC Central Committee, a year to commence the Thirteenth Five-year Plan, and a year for Beijing Public Transport (BPT) to wage a campaign to overcome challenges for intensive reform and development. Over the last year, thanks to all the kind guidance and advices from Beijing CPC Commission, municipal administration, municipal SASAC and Transport Commission, with the collective efforts of employees and the support from passengers and public at large, Beijing Public Transport has been driving performance with innovation and a focus on service quality, to cater to public transportation needs and contribute to the Capital's urban service competence.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

Throughout 2016, we have been actively engaged in corporate social responsibility (CSR) by: I. Consistently satisfying passengers' multi-faceted traffic needs. With various new offers such as Vacation-day Direct, Pediatrics Direct, HSR Express, the 3rd Tourism Line, group custom shuttle service, BPT has improved diversity of choices and expediency for passengers. II. Continued fulfillment of environmental responsibility. BPT stepped up its efforts with the introduction of new-energy and low-emission vehicles, continually optimized its technical fleet management system and fleet portfolio, all serving to improve air quality. III. Improving employees' work condition and living quality BPT stepped up its effort with the construction and renovation of its sites and stations, for improved food service for employees. IV. Sustaining the Capital city's public safety BPT established 24/7 on-site personal surveillance at all stations and full CCTV coverage of all operating vehicles, successfully forestalled critical incidents, and serving to maintain public safety around the Capital. V. Optimizing asset portfolio BPT established an asset management company, tapped into dormant and inefficient assets, addressed the agenda of assets integration and restructuring, and optimized homogeneous assets, all serving to ensure value appreciation of State assets.

Looking forward, with a view to cater to people's desire for "safer, faster, easier, more punctual and comfortable" public commuter service, BPT will continue to be committed to its market base in the Capital while extending its service to the greater Beijing area, hone up an efficient, safe, comfortable, economic, reliable and environmental friendly urban public transport system, and continually drive performance for quality shuttle service.

**Party Secretary and President
Wang Chunjie**

**General Manger
Zhu Kai**

1,020 lines1,020 conventional operating lines as of
the end of 2016**1.276** billion kilometers1.276 billion kilometers annual total mileage
for trolleybuses**9.8653** million passengers9.8653 million daily average passengers
throughout

Corporate Profile

Beijing Public Transport Holdings (Group) Co., Ltd. is a solely state-owned not-for-profit enterprise operating Beijing surface public transportation, with its primary business focused on urban surface public transportation while diversifying into multiple business areas of various investment interests. BPT takes a principal and leading role in Beijing urban public transportation sector.

BPT now has 21 Class II companies or public services, including 10 not-for-profit ones, 9 market-oriented ones and 2 direct affiliations. BPT has 99,956 employees in total as of the end of 2016. The company stands at RMB39.799 billion total assets and RMB21.448 billion net assets. It is operating with a fleet of 29,515 vehicles on 1,020 lines, recording an annual total trolleybus mileage of 1.276 billion kilometers, total passenger throughput of 3.611 billion passengers, or 9.8653 million daily, playing a principal role in the Capital's urban passenger transportation.





Mitigate Risk for Safety
and Reliability



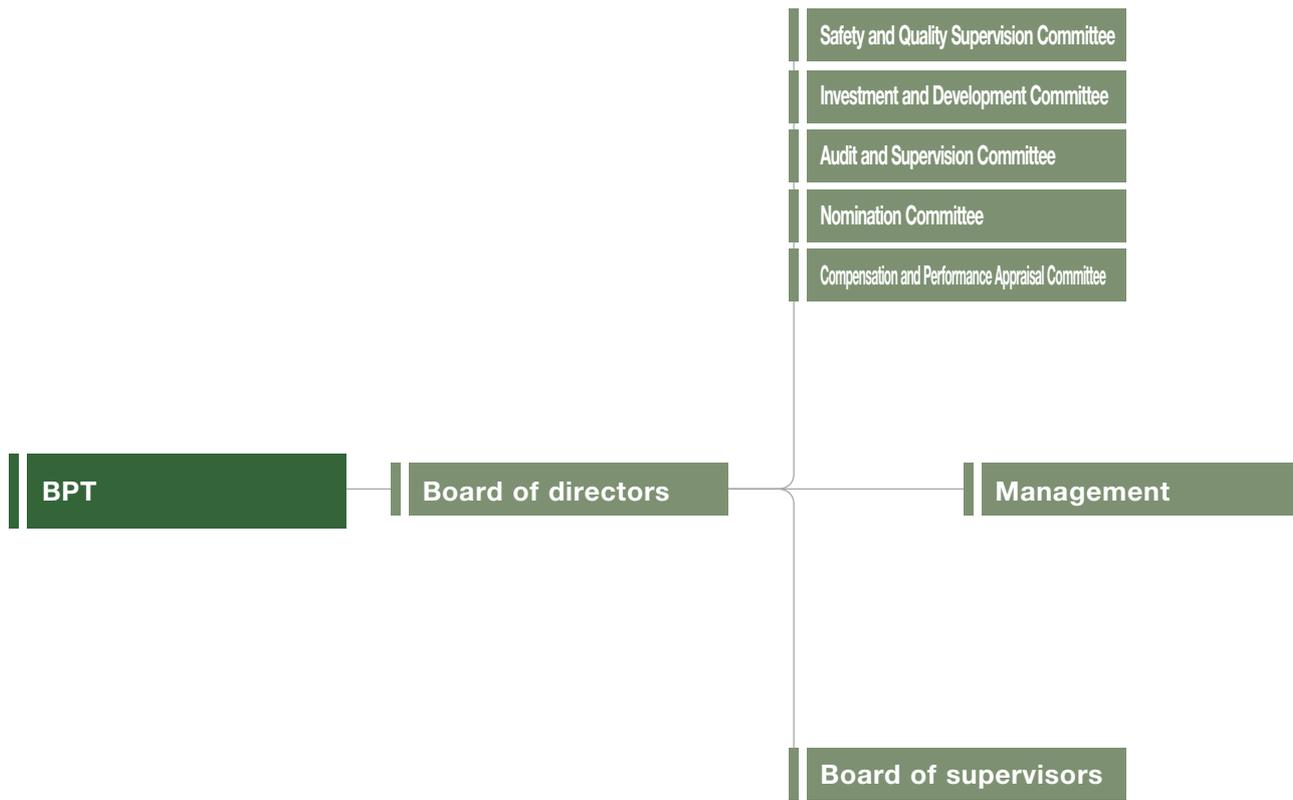
Care for Employees by
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Contribute to Public
Welfare and Social
Cohesion



Organizational Structure





Mitigate Risk for Safety and Reliability



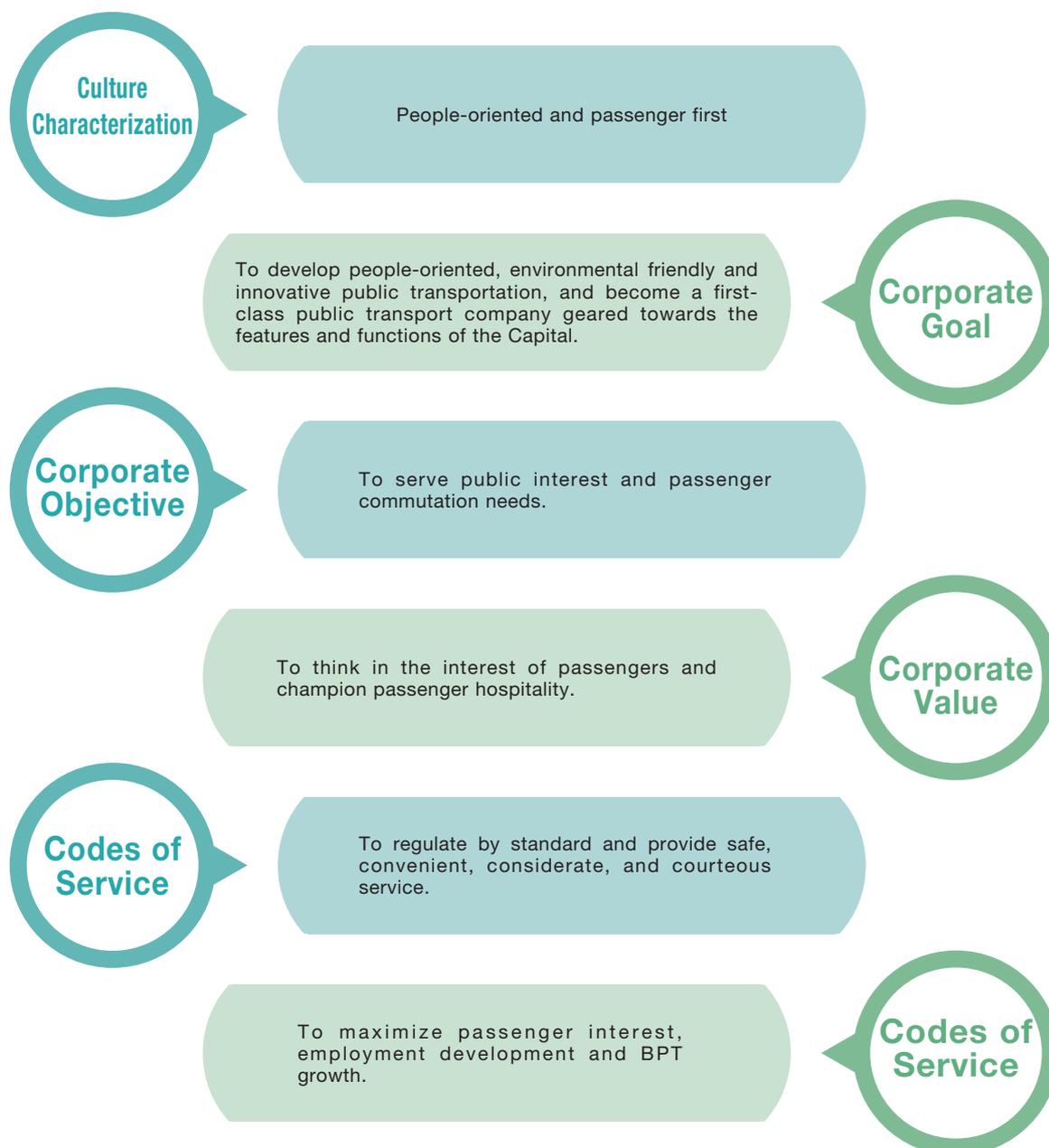
Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



Corporate Philosophy





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



Corporate Culture

Identity Culture

Surrounding the core values of identity culture, by assimilating BPT heritage of excellence and taking these into the practice of mission, vision, core values and strategy, we reinforce identity culture and create a culture of excellence in BPT, to improve identification and belongingness of employees.

The Company's shared Codes of conducts and institutional culture system are not only the representation of a company's culture of excellence, but also the manifestation of governance-by-law, democratic administration and scientific management, therefore serve an important role in ensuring the implementation of the Company's identity culture.

Institutional Culture

Symbolic Culture

With distinctive visualization of company image, we incorporate group culture and regulations into visible symbolic system and consolidate identification with our core culture values.

Creating uniform stands and routines for certain works within the Group and highlighting the Company's core culture values with publicity initiatives are important means and measures to present company image.

Ritual Culture

Conduct Culture

Interaction culture formed by employees in business operation and interpersonal activities is part of the Company's culture as embodied by employee conduct.

A culture setting "execution" as the overarching codes of conduct for all behaviors and the ultimate objective represents the Company's core competitive advantage.

Execution Culture

Corporate Governance

While providing quality public transport service, Beijing Public Transport also drives for management efficiency and transparency. The Company sets its historical position by its commitment to rule-of-law, governance-by-law and disciplinary initiatives, and its objective as becoming a comprehensive service operation of modern public transportation with a leading position in China and world-class performance to put the rule of law of enterprise in an overall and strategic location of the Public Transport Group Company.

I. Improved Corporate Governance

-  Revised “Governance Measures for Board Directors and Supervision Board Directors Dispatched by the Group Company”, and improved governance terms for the boards and supervision boards in solely owned or controlled subsidiaries;
-  Established Safety and Quality Supervision Committee, Investment and Development Committee, Audit and Supervision Committee, Nomination Committee, Compensation and Performance Appraisal Company, and further regulated the decision process and working protocol of specialized committees;
-  Continued to improve the working protocol for corporate governance framework, and improved the decision quality and operating efficiency of the boards of directors.



New supervision board members took office in Beijing Public Transport.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

II. Regulated Internal Control System

- 
 The Group has taken comprehensive measures to buttress internal control management by integrating and streamlining management process in integrating internal control, quality, energy, safety, performance disclosure and appraisal;
- 
 Established and advanced a set of asset management system and centralized purchase system, and completed externally sourced auditing of energy management system;
- 
 Finalized auditing institution and protocol reform, and realized centralized auditing management, compiled "Infrastructure Construction Audit Management Measure" and "Internal Control Appraisal and Auditing Management Protocol", to bolster internal auditing supervision;
- 
 Established the "Ten Systems" including "Implementation Guidelines for Advancing Disciplinary Initiatives", "Implementation Measures", "Implementation Plan", "Appraisal Process", "Interview System" and "System for Concerted Efforts" to reinforce centralized execution and effective discharge by installing executive institution, system of codes and rules, all-round track record and people configuration.



The Session for Socio-political Counseling and Conduct and Integrity Initiatives

III. More Robust Legal Compliance

Among all SOEs of the municipality, BPT is the first to hold a conference for promoting governance-by-law initiative in drawing a new blueprint for developing public transport.



The Conference for Governance-by-Law Initiative in Developing Public Transport



The Event on Governance-by-Law Day

Outlook towards the Thirteen's Five-Year Plan

BPT takes a time-sensitive and long-term approach in establishing a system to address “Thirteenth Five-year Planning with one outline, eight dedicated plans and several key sub-plans, which shall serve as the guideline for the Company’s initiatives in the next five years, with a strategic, overarching and comprehensive bearing on long-term development.

I. Mission and Vision

Mission: >>> To benefit more people with better public transport service.

Vision: >>> To lead the way for public transportation, improve urban living quality and become an international holdings group company championing performance excellence.

II. Classification and Positioning

Positioning >>> To buttress its market base in the Capita while extending its service to the greater Beijing area, and secure its leading position in China as a world-class comprehensive service operation of modern transportation.

Classification >>> Based on “Beijing CPC Commission and Municipal Administration’s Guidelines for SOA/SOE Diligent Reform” (JINGFA [2014] No. 13) and “Municipal SASAC Communique on ‘Guidelines for Implementing Municipal SOE Classification (Draft)’” (JINGGUOZI (2014) No. 9), Beijing Public Transport is classified into the category of URBUN PUBLIC SERVICE.

III. Development Proposition

Step 1

For the next five years, the focus is on resource integration and streamlining, capability building, competitive advantage and public transport performance. Ensure service quality and passenger throughput, step up the efforts with related assets acquisition and investment diversification, and develop into China’s leading comprehensive service operation of modern public transportation.

Step 2

For the next 10 years, premised on establishing and advancing a cluster of public transport services, take a moderate interest in horizontal integration across sectors, regions and borders, pro-actively engage in investment diversification to support and feedback public transport business, maximizing, service quality and availability, and shape into a world-class comprehensive service operation of modern transportation.

Step 3

By 2030, if all possible, become a public transport company with certain clout in the world-wide public transportation sector.



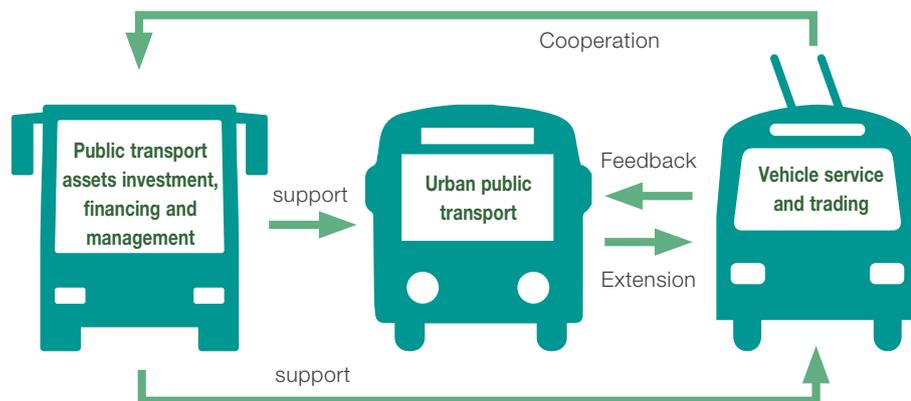
IV. Overarching Pillars for Development

Surrounding two big-picture points, hone up five development drivers, implement six strategic initiatives and build a world-class comprehensive service operation of modern transportation with a leading position in China.

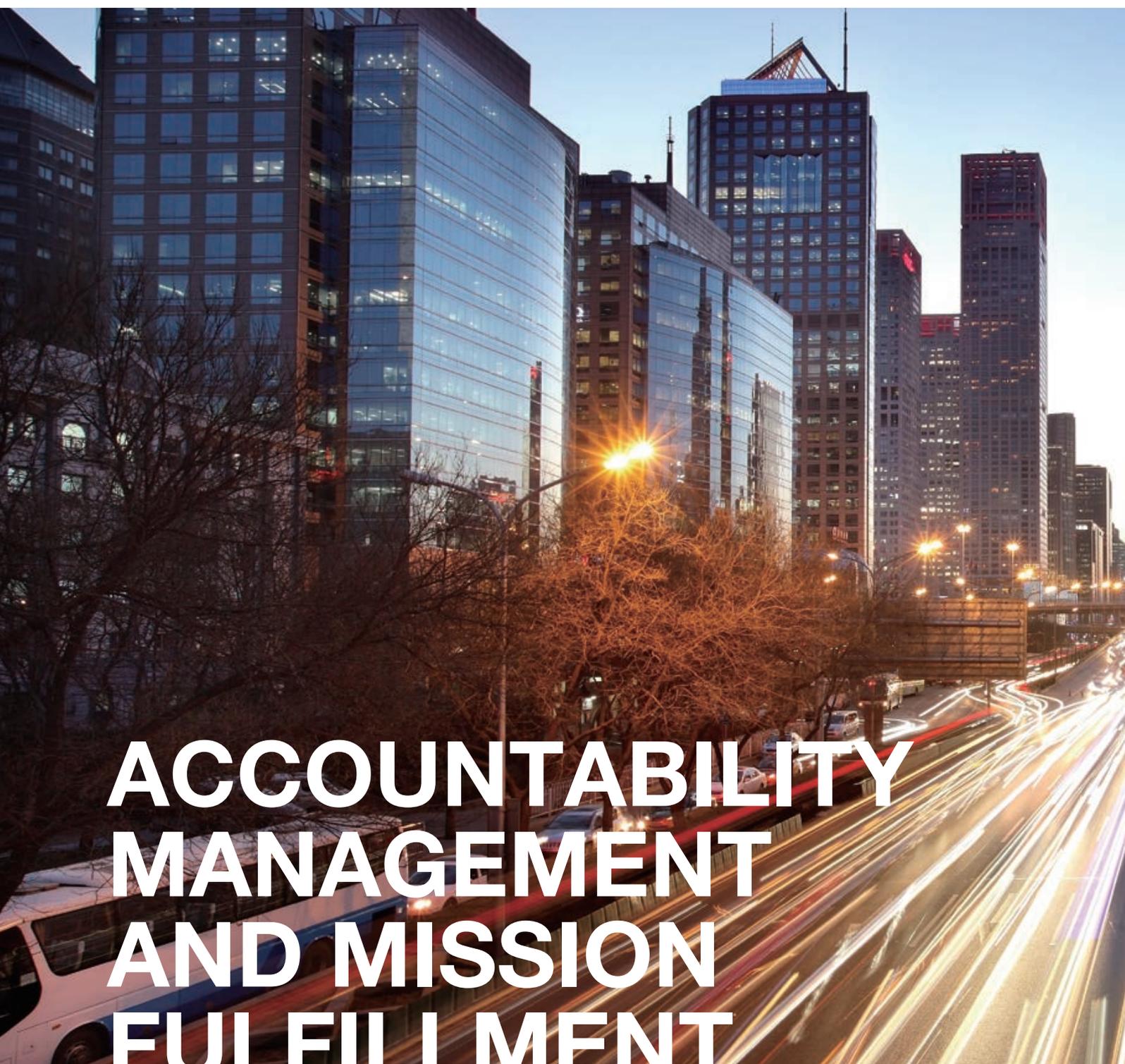


V. Three Primary Businesses

Urban public transport, public transport asset related investment, financing and management and vehicle service and trading are specified as the three primary businesses. With urban public transport as core, public transport asset related investment, financing and management as support, and vehicle service and trading as extension, and the latter two feedback to the core, it constitutes a holistic framework for improving public transport quality.



Relations between three primary businesses during the "Thirteenth Five-year Planning" period



ACCOUNTABILITY MANAGEMENT AND MISSION FULFILLMENT



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome

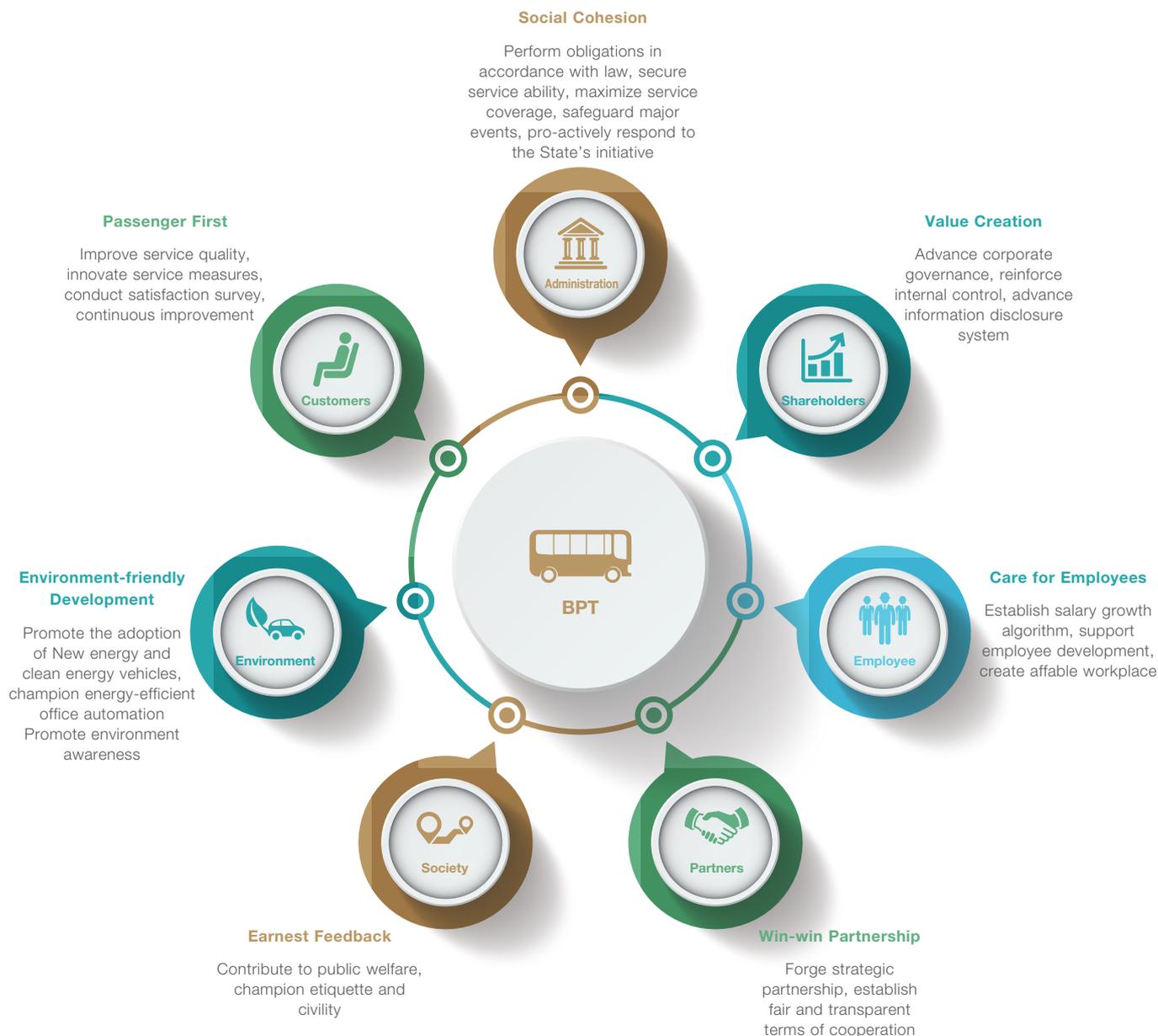


Contribute to Public Welfare and Social Cohesion



As the fascia to the Capital's public service, BPT is fully aware of the intertwined and collaborative relationship between the company's development and its social responsibility practice, and therefore is duly committed to CSR and driving for the capabilities and performance in this regard.

I. Social Responsibility Model





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

II. Social Responsibility Management

- As commissioned by the Board and General Manager, BPT furnished CSR report as superintended by specialized function departments and with the assistance of all departments and entities, and hosted annual Corporate Social Responsibility press release.
- Formulated CSR initiatives, drafted CSR Initiative Consultation Measures.
- Advanced CSR initiative research and inquiry, by conducting research in multiple Central-Administration-Enterprises (CAEs), municipal administration SOEs and foreign enterprises.
- Engaged consignor in the preparation of China CSR Reporting Guidelines (CASS-CSR4.0) for Public Transport Sector.
- Took an active part in the 5th Annual Sharing Responsibility Symposium of China CSR Tribune of 100.



Released Beijing Public Transport CSR Report 2015



Participated in the inauguration ceremony for the program of compiling the Guidelines for Preparing China Corporate Social Responsibility Report (CASS-CSR4.0)



Beijing Public Transport CSR Report 2015 appraisal session



Conducted CSR research at Southern Power Grid



Conducted CSR research at China Aluminum

III. Social Responsibility Concept

Always committed to its not-for-profit identity, environment-friendly philosophy, and its functional role for the Capital, BPT dedicates its effort for congestion mitigation, air pollution reduction and responsible behavior for amenable urban environment, aiming to provide safe, convenient, expedient and comfortable shuttle service for passengers from all folks of life in the community.



IV. Important Communication Activities



1. Mr. Guo Jin Long, member of the Political Bureau of CPC Central Committee and Secretary of the CPC Beijing Commission is consulting and inquiring about safety reinforcement
2. Mayor Cai Qi is conducting a research in Beijing Public Transport
3. Mr. Wang Xiao Hong, Deputy Minister of the Ministry of Public Safety and Deputy Mayor of Beijing Municipal Government is consulting about public safety and counter/mitigation measures against terrorism
4. Symposium of Social Affairs Superintendents
5. Mr. Wang Ning, Deputy Mayor, is leading an envoy to research about BPT working safety

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Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



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6. Mr. Zhang Jian Dong, Deputy Mayor, is leading an envoy to attend "BPT Shuttle Service Publicity Week" at Si Hui Transport Hub
7. BPT is entering into strategic partnership with Baoding Municipal Government
8. BPT is hosting the 1st annual meeting of the 8th Urban Public Transport Policy Research Commission
9. Shijiazhuang Municipality is researching in BPT
10. Lijiang Municipality is researching in BPT
11. BPT is consulting with leaders from Shougang Steel about the agenda of reform and development research
12. "Capital SOE Open Day"
13. Drivers and conductors participating in "Big Hands Usher Small Hands" activity at Special Education School
14. "Some Time around Winter" Interaction
15. BPT leaders take calls by 12345 from concerned citizens to answer with real deal for public at large

V. Community Organizations

	China Transportation Employees Socio-political Research Institute, Urban Transport Branch	Presidency on the Council
	China Road Transportation Association, Urban Passenger Transportation Branch	Vice-Chairmanship
	Beijing Automobile Manufacturers Association	Deputy-Presidency on the Council
	China Urban Public Transportation Society	Deputy-Presidency on the Council
	Beijing Automobile Engineers Society	Deputy-Presidency on the Council
	China Energy Conservation Association, Transportation Energy Conservation Professional Committee	Membership on the Standing Committee
	Beijing Municipality HR and Social Security Society	Managing-Directorship
	China Automobile Engineers Society	Directorship
	Beijing Association to Promote Energy Conservation and Environmental Protection	Directorship
	Beijing Environmental Science Society	Directorship
	Beijing Equipment Association	Directorship
	Beijing Occupational Disease Prevention Federation	Directorship
	Beijing Civil Defense Transportation Society	Directorship
	Beijing Tax Law Establishment and Research Institute	Directorship
	Beijing Legal Counsel Association	Directorship
	Beijing Safety Culture Promotion Association	Directorship
	China Highway and Transportation Society, Passenger Vehicle Branch	Membership
	China Taxi and Automobile Leasing Association	Membership
	China Construction Education Association, Urban Transport Staff Education Committee	Membership
	China Internal Editing Association	Membership
	China Road Transportation Association and Beijing Road Transportation Association	Membership
	China Construction Staff Socio-political Counseling Institute	Membership
	China Association of Communication Enterprise Management	Membership
	Beijing Municipality HR and Social Security Continued-education Association	Membership
	Beijing Special Equipment Manufacturers Association	Membership
	Passenger Vehicle Standard Committee	Membership
	Beijing Work Safety Federation	Membership
	Beijing Intelligent Transportation Systems Association	Membership
	Beijing Communication Association	Membership
	Beijing Finance Society	Membership
	Beijing Taxi and Automotive Leasing Association	Membership
	Beijing Internal Editing Association	Membership
	China Capital Entrepreneurs' Club	Membership
	Beijing Social Insurance Fund Supervision and Superintendence Commission	Membership



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

VI. Honors and Rewards

(I) Accolades for BPT and its Subsidiaries

(1) The 1st Branch was ranked as Top 10 of China's Leading Transportation Brands



(3) Beiqi Taxi Group was ranked as China's 100 Most Trusted Road Transportation Enterprises for 2016



(5) BPT won Golden Beetle Growth Company of CSR Excellence Award for 2016



(2) Beiqi Taxi Group won the title of National Transportation Entity of Cultural Excellence



(4) Beiqi Taxi won the title of National Team of Good Practice in Civil Defense Commission



(6) BPT won Class I and Class II awards with 8 projects in the 31st Session of Beijing Celebration Ceremony for Management Innovation Accomplishments



(8) Beiqi Taxi Group won the title of Beijing Safety Culture Best Practice Company



(10) Beiqi Taxi CPC members service unit won the title of Beijing Brand of Excellence in CPC Advancement Activities



(7) Trolleybus Branch won Capital City Certificate for Merits at Work



(9) Beiqi Taxi Group won Beijing 2016 Safety Excellence Award for Municipal Transport Organizations



(11) The Pro-bono Standard Service Unit from Maintenance and Repair Branch won the title of Beijing Best 10 Pro-bono Service Organization from Business Sector





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

(12) Qianmen Pro-bono Service Station for Line BRT-1 from Trolleybus Branch won the title of Capital City Best Practice Pro-bono Service Station of in Championing Lei Feng Spirit



(13) Que Ming Pro-bono Service Unit won the nomination for Beijing Best 10 Pro-bono Service Organization from Business Sector



(14) Beiqi Taxi Group was accoladed as Beijing 2016 Municipal Transport Organization of Safety Excellence



(II) Awards and Accolades for Employees

- (1) Wang Xin Nan, maintenance worker from Maintenance and Report Branch won National May 1st Labor Medal
- (2) Gao Zhi Ming and Wang Yong Ming from Beiqi Taxi Group was accoladed as "National Driver of Performance Excellence"
- (3) 210 drivers including Wang Yong Jun were accoladed as "National Driver of Good Patrice"
- (4) Zhang Que Ming was elected as one of the top 10 "China Transportation Practitioners of Eminence"
- (5) Zhang Que Ming was named as one of the "Most Accoladed Givers" in "National 100 in Four Best Pro-bono Service Categories" election
- (6) 9 Employees including Han Qi Shan won "Capital City Medal for Merits at Work"
- (7) Li Yan and Jin Hu were named as Beijing Good Practice Individual in Pro-bono Service with the Enterprise of Spring Festival Transportation
- (8) Xing Mao Xia was named Beijing Best 10 Company Employees in Pro-bono Service
- (9) Jin Hu was accoladed as Beijing Good Practice Individual in Pro-bono Service with the Enterprise of 2016 Spring Festival Transportation
- (10) Cheng Wei Guo won the accolade of Beijing Youth of Professional Competence
- (11) Ji Jie won No. 9 in Beijing Young Masters Safe Operation Contest



Accountability
Management and
Mission Fulfillment



Improve Performance
for Better Experience



Intensive Management
for Better Service



Managing
Environmental
Footprint



IMPROVE PERFORMANCE FOR BETTER EXPERIENCE



Mitigate Risk for Safety and Reliability



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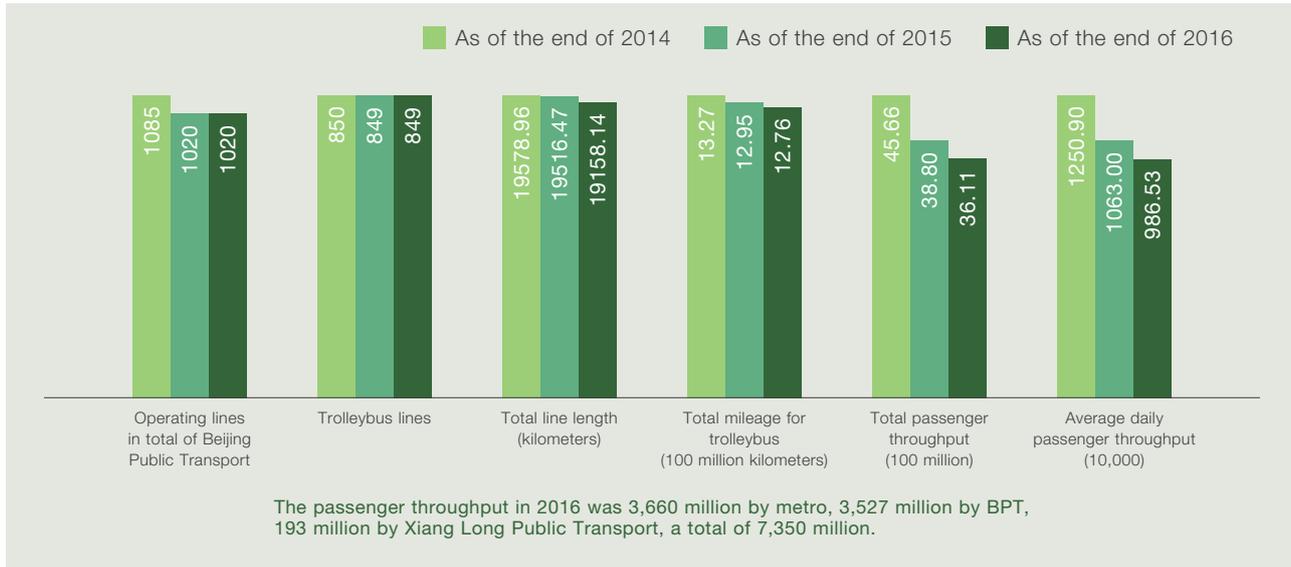


Contribute to Public Welfare and Social Cohesion



BPT has always been committed to its not-for-profit identify, and resolute with its implementation of a development strategy that sets public transport as top priority and BTH concerted development as the blueprint, by continuous developing top-level network design for optimized configuration, expanding and diversifying product offers, consolidating safety assurance capability, all serving to continually improve the appeal of surface public transport.

I. Maximize the Principle Role



II. Optimize Service Network

BPT set a four-tier network of “fast, common, branch and micro” lines as its objective in embracing BTH concerted development strategy, and actively engaged to eliminate overlaps, expand coverage, bridge gaps, increase speed and advance micro networks, aiming to improve network coverage and service quality.

(I) The Reinvented Network Configuration

In 2016, the Group upgraded 135 lines, of which,

new lines accounted for **16**,
rerouted **82**, canceled **16**

Adjusted Business
Hours **21** lines

Enabled access
for **275**
neighborhoods

Eliminated overlapping lines of
631.2 kilometers.

Eliminated **1,469**
overlapping stations,
addressed **88** kilometers of
roads without service

Opened **8** “Zhuan” (special) lines for micro networks.
Village-by-village lines totaled **119**.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

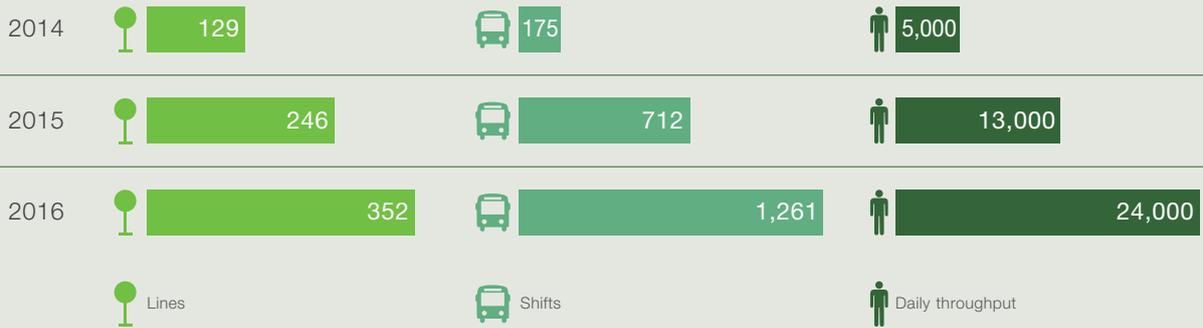
(II) The Reinvented Manifold Service

2016, BPT opened 119 new lines, rerouted 65 lines, and canceled 13 lines. A manifold service is covered with 352 lines, with 1261 shifts daily, and a daily throughput of over 24,000 passengers. Of which, business lines accounted for 163, high speed direct lines 148.

Newly opened 29 business lines, rerouted 3, canceled 11, with 196 shifts making a throughput of over 5,300 passengers on daily basis;

Newly opened 49 high speed direct lines, rerouted 62, canceled 2, with 969 shifts making a throughput of over 17,000 passengers on daily basis;

Comparison of Manifold Public Transport for the Last 3 Years



With ongoing expansion of manifold service, new vacation-day lines were opened, to cater to multi-faceted and intensive needs during vacations, and these came up to 36 new lines, 1500 shifts and a total throughput of 24,000 passengers.

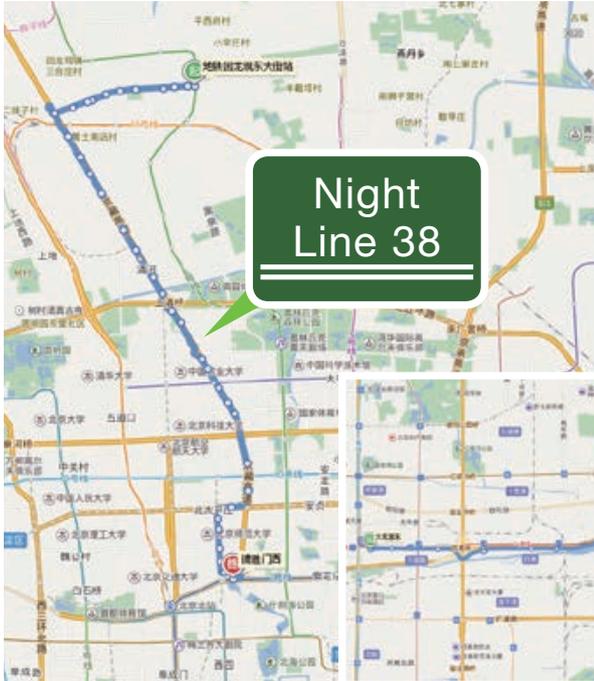
Opened Pediatrics Line, to enable people’s access to and from Pediatric Institute area, as well as a safe and expedient “last mile” access for all people along the road. Daily throughput approximated 600, 41,000 so far in total.

Trial operation of HSR Express provides another choice in addressing return peak times’ intensive traffic at the end of National Festival and Spring Festival periods. HSR Expresses came to 4 lines, 143 shifts so far, and a throughput of 3,300 passengers.

Tourism Line 3 became China’s first all electricity double decker tourism line, drawing up way-points encompassing such landmarks as the Summer Palace, Old Summer Palace, Tsinghua University, National Stadium and the Imperial Palace, highlighting this Capital city’s cultural features and historical heritage, helping people to behold its charisma as a city of soft power.



Tourism Line 3 debut



Newly opened Night Line 27, Night Line 38, and extended Night Line 26, to provide access to and from Tongzhou, Tian Tong Yuan and Hui Long Guan neighborhoods, to bridge the gap from existing urban network, as a step towards night shift cover of super large residential areas, and all-round approach to address night commutation.



Night Line 27 and Night Line 38

Heavily engaged in expanding business scope, acquired modern trolleybus franchise, signed up PPP program for Yi Zhuang Xin Cheng trolleybus Line T1, to create access for ever more passengers.



Vacation-day Line



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



Signature ceremony for Xi Jiao franchise

With custom public transport subscription platform, Vacation-day Line, “Dang Dang” and HSR Express became new business areas furnished with mobile payment option, electronic ticket subscription, and mobile message plus verification login features, advancing passenger social media functionalities.

BPT e-Route app is newly added five functionalities including nearby public transport alerts, passing-through lines alerts, transit way-points collection, air quality forecast and green options, which can be used to trace real-time ETA of all buses and trolleybuses along the lines.



WeChat custom subscription platform



Vacation-day online subscription platform

III. Improve Procuring Competence

BPT expedited sites and stations development, introduced innovative 3-D parking mode, upgraded features of emergency dispatch center, improved maintenance and operation assurance methods, all serving to improve all-round operation procuring competence.

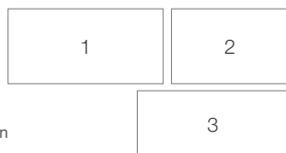
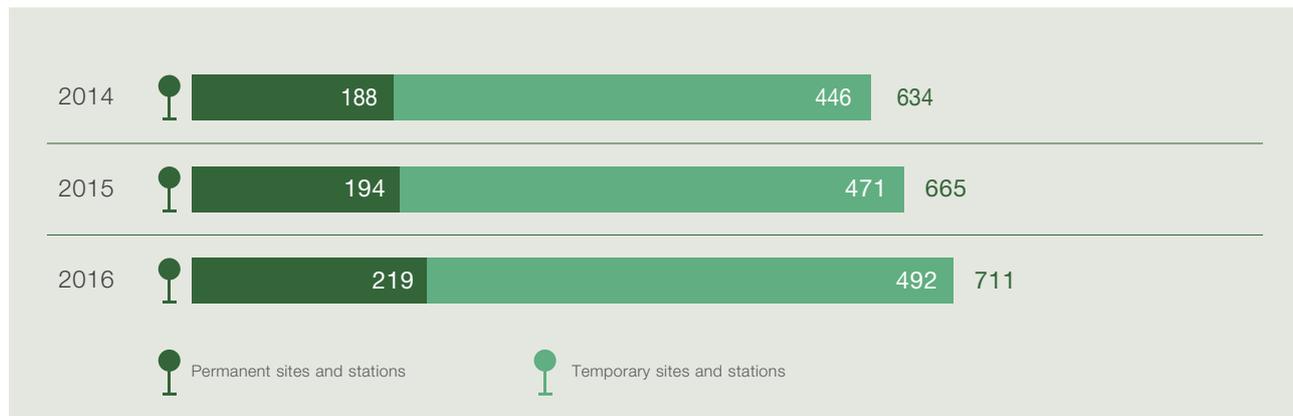
🚗 Sites and stations development programs include 17 work in progress, 12 finished, which come to new floor area of 147,000 square meters, or construction area of 5,155 square meters, a parking area of 13,000 square meters. Sites and stations renovation programs totaled 516, with an investment of about RMB20.00 million.

🚗 Renovating BRT3 intermediate stations.

🚗 Commissioned Group Emergency Dispatch Center, 6 branch dispatch centers, and 1 emergency maintenance dispatch center.

🚗 Negotiated with 69 finished vehicle and assembly suppliers, and signed up 85

🚗 Vehicle and Parts Assemblies Full Coverage Quality Assurance Agreements. Realized market-based outsourcing for public transport vehicle annual inspection.



1. Ma Guan Ying Site visualization
 2. BPT 3-D parking building
 3. Upgraded dispatch center





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

IV. Secure Service Availability

(I) Secured Availability for Political Events and Appeasement Initiative

Accomplished transport procuring commissions during major political events including 2016 National People’s Congress (NPC) and Political Consultation Conference (NPCC) and the corresponding ones for Beijing, and the 6th Plenary Session of 18th CPC Central Committee, with a total of 26,800 routine and contingent vehicles completing 64,900 shifts, in addition to shipment of 1.3564 million petitioners of all sorts of appeals.

(II) Transport Procuring Commissions for the 39th NPC and NPCC

The subsidiary Beiqi Taxi Group undertook the commission to procure transport service for 14 delegation sites, 4 working sites, 27 delegations, and various teams and departments orchestrating the conference, with a total of 480 vehicles, 20,000 shifts, 580,000 kilometers of mileage, delivering 90,000 passengers of representative and working staff, receiving 52 instances of praise from all folks of life.

(III) G20 Summit Transport Procuring Commission

The subsidiary Beiqi Taxi Group undertook the commission to procure transport service for delegations from 10 countries and institutions including Spain, Singapore, European Council and European Commission, which came to a total of 38 shifts, delivering 338 passengers of working staff and entourage, covering 1,813 kilometers of safe journey.

(IV) China Tennis Open Transport Service Commission

Beiqi Taxi Group undertook the transport service procuring commission for airport pickup and send-off, inter-courts transit and personalized carriage needs. It came to 100 vehicles in over 10,000 shifts, delivering over 30,000 passengers of athletes and organizer officials, covering 185,000 kilometers of safe journey.

(V) Beijing International Auto Show Transport Procuring Commission

For Beijing International Auto Show, BPT opened exhibitors’ lines, transit Lines and exodus lines, which came to a total of 526 vehicles in 5958 shifts delivering 211,500 audience passengers.

(VI) “July•20” Rainstorm Period Transport Procuring Commission

A rainstorm started from the night of July 19 lasted for more than 50 hours with torrential rain fall assailing Beijing area, throughout which 60,000 front-line staff all went on duty, including emergency teams and volunteers; they went on with all their power to guarantee transport service, ensuring smooth traffic, safeguarding citizens’ commutation.



Beiqi Taxi Group accomplished NPC and NPCC transport procuring commission



Leaders from municipal government is consulting about NPC and NPCC transport procuring commission



Zhou Zheng Yu, the Director of Municipal Transportation Committee, is examining the preparation for (III) G20 Summit Transport Procuring Commission





Accountability
Management and
Mission Fulfillment



Improve Performance
for Better Experience



Intensive Management
for Better Service



Managing
Environmental
Footprint



INTENSIVE MANAGEMENT FOR BETTER SERVICE



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



BPT entertains its mission of “benefiting more people with better public transport” by setting improving service quality as its utmost priority, dedicating to intensive management and uniform service standard, and driving for new travel experience.

I. Integrate Urban-rural Service

BPT addressed national strategy by actively expanding business area in promoting urban-rural integrated service and equitable public transport experience, while taking great length to serve the BTH transport integration initiative for more convenient travels throughout the region.

-  Embracing the initiatives to discharge non-Capital facilities and procuring transport service for subsidiary centers, BPT proceeded with the strategy of “prioritizing urban service and being progressive with suburban service”, and entered into an agreement on the framework for strategic cooperation with Tongzhou District Government;
-  With suburban districts and counties as support and fulcrum, BPT engaged to develop cross-region public transport lines.
-  In promoting BTH integrated public transportation system, BPT entered into an agreement on the framework for strategic cooperation with Baoding People’s Government, to expedite the development of BPT intellectual manufacturing industrial park in Hebei province.
-  Upgraded on-board swipe card terminal for all surface public transport lines, realized BTH all-in-one transport card versatility, to make it easy for passengers from all three locations.



Entering into cooperation agreement with Fangshan District Government and Jie Kai Feng Public Transport Company



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

36,886 cases

34,615 cases

1,379 cases

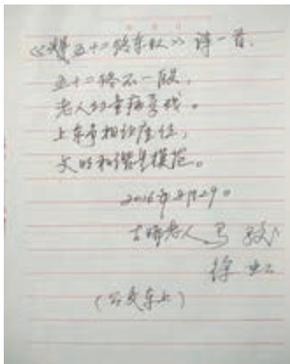
892 pieces

2016 celebrated a total of 36,886 cases of passenger commendation. Of which, 34,615 cases were by news or telephone, 1,379 cases by mail, 892 by way of pennants.

II. Improve User-friendly Service

BPT stepped up its efforts in managing service procedures and developing codes of practice, created new feature services, to provide passengers with premium on-board experience of both quality and congeniality.

- Stipulated systems including BPT Group Implementation Measures for Comprehensive Service Quality Appraisal, Management Measures for Premium Service Units, Code of Practice Management Measures for Station Attendants on Express Lines (Draft), to ensure a more uniform, aligned and refined management process.
- Amended "7 Codes of Practice", carried out "7 codes in action" activities, and celebrated over one hundred individuals and teams of good practice.
- For all vehicles on Line BRT4 and some on Line BRT3, posters were made and presented covering such subjects as green travel, service regulations, sceneries along the route, and Chinese culture.
- Carried out ballot activities for "attendants of good practice" and "champions of good practice", to consolidate the enterprise of shaping a hospitable sector in the Capital City, and improve the overall service standard of the public transportation sector.



1	2	
3	4	5

- Passenger commendation letters
- Initiation of "champions of good practice" activity
- Conductor attending to a senior passenger
- Line 1 won the title of "Fascia of Hospitable Practices" by the Ministry of Transportation
- Line 1 was ranked among Leading Brands Top 10; Zhang Que Ming was named as one of the Top 10 Practitioners of Eminence

III. Expand Measures for Customer Engagement

BPT has been tapping into passenger feedback system, listening to passengers' voice, and engaging passengers through multiple channels including online platform, for a more people geared and quality driven public transport service.

BPT feedback system comprises three systems including feedback by people, by democratic system and by media.

 Taking advantage of **“four lines and one box”**, including 96166 transport service hot-line, 12345 non-emergency relief hot-line, 12328 Transport Commission hot-line, Administration Conduct and Integrity hot-line, and public transport website mailbox, BPT has been listening to voices of passengers and people from all folks of life, and driving for service quality.

 In advancing societal feedback system, BPT engaged 158 Social Affairs Superintendents from NPC representatives, NPCC members and keen passengers, listening to their feedbacks and advices and driving for service quality. BPT also engaged the Social Affairs Superintendents in research and inspection activities, to improve public transport management standard.

 BPT engaged a third-party research company to conduct passenger satisfaction survey, and for 2016, BPT passenger overall satisfaction level is 93.2%.



National Big 10 Transport System Weibo account



Symposium of Social Affairs Superintendents



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Contribute to Public Welfare and Social Cohesion

Through this symposium, we gained more comprehensive understanding of BPT's future development, and we are proud of what BPT have achieved, as we can see you are blazing a trail in many things from a nation-wide perspective; from what I see, it is the outcome of all the efforts made by the entire BPT staff as a whole over these years. As Social Affairs Superintendents, we see it as an outcome collectively achieved throughout the Group Company in sustaining reform with such a large organization while maintaining stability of staff as a collective, of which we are very appreciative and encouraged.

- Fu Shaohua, Social Affairs Superintendent



"Capital SOE Open Day" introduction from the official Weibo account

- Carried out #Some Time around Winter#, an activity of photography appointments between online pals with PBT staff members, resulting in a readings count exceeding 4.70 million.
- Launched such activities as #SOEs Open Day# Weibo live show and #Third Ring opens public-transport-exclusive lane# Weibo live show;
- Continued to promote the campaign of public ballots for #Mavericks with Public Transport#, to encourage citizens to enjoy outings, resulting in 1,200 participants, 60 monthly outing-by-public-transport award winners, and 5 yearly outing-by-public-transport award winners.
- Realized "one-stop" WeChat ticketing for long-distance travel and WeChat custom public transport subscription.
- The official Weibo account was named as one of "National Best 10 Transportation System Weibo Accounts" by People's Daily and Sina Corporation, and nominated as one of "Beijing Best 10 Administration Affairs Weibo Accounts" for the first half of 2016 and "National Best 20 Transportation-related Administration Affairs Weibo Accounts".



MANAGING ENVIRONMENTAL FOOTPRINT CHAMPIONING GREEN DEVELOPMENT



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



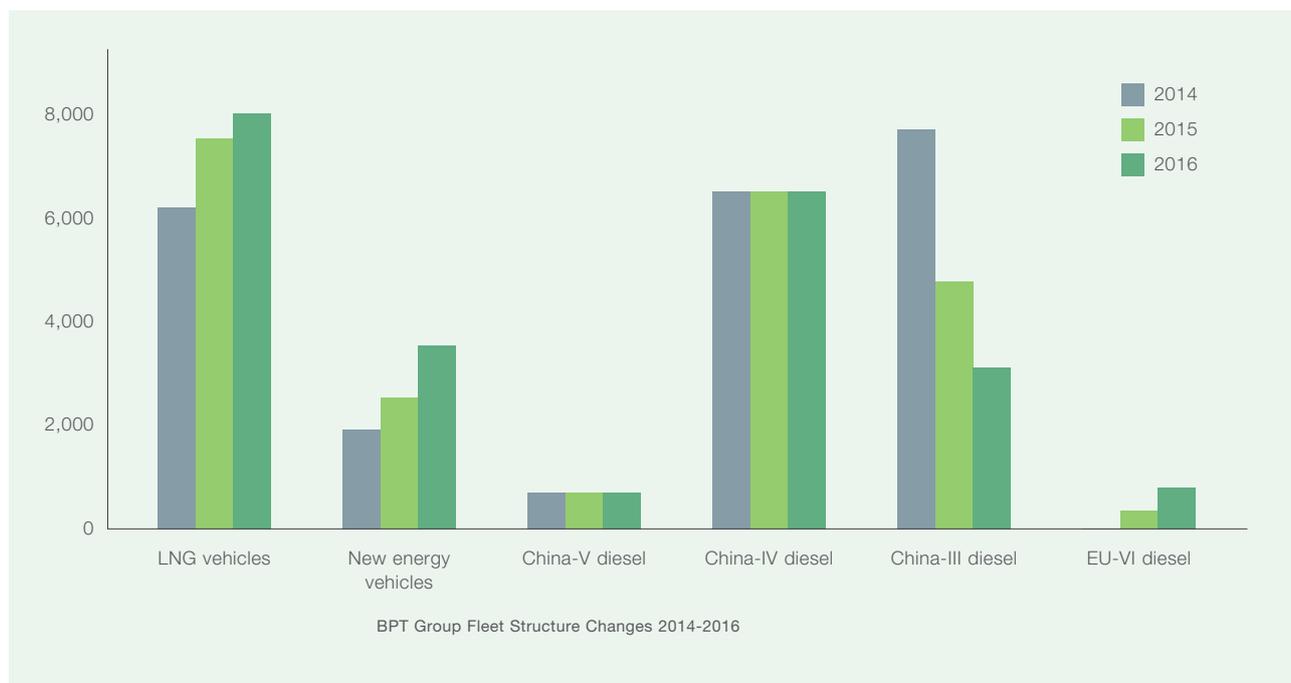
Contribute to Public Welfare and Social Cohesion



BPT takes upon itself to champion green development, consistently fulfills its environmental obligations, and pro-actively manages environmental footprint, dedicating its efforts to shaping the Capital into a world-class city of pleasant and quality life.

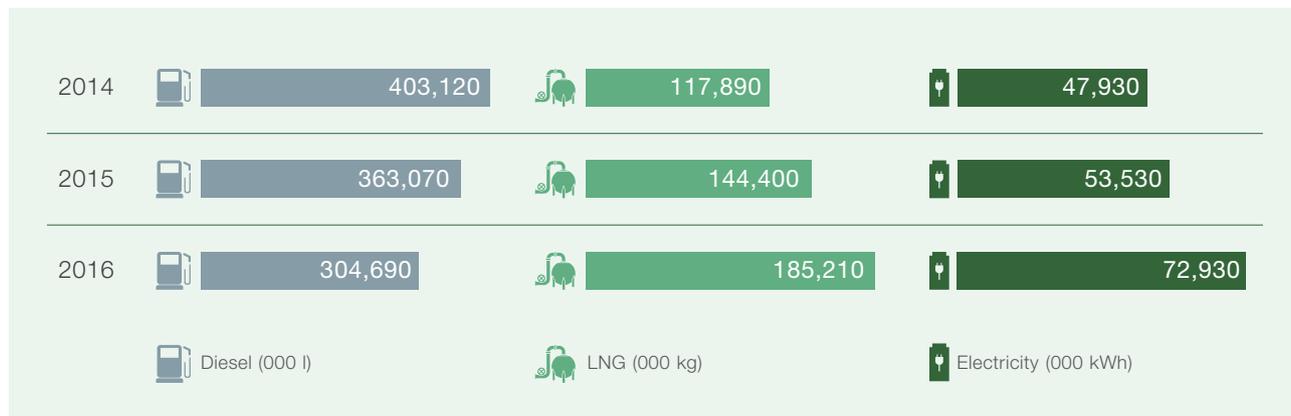
I. Optimize Energy Structure

BPT consistently introduces green vehicles, replaces old-fashioned gasoline and diesel vehicles with electric and clean energy vehicles, to significantly reduce emission. In 2016, BPT phased out and decommissioned a total of 905 old-fashioned vehicles, and substituted them with zero-emission new energy vehicles and low-emission clean energy vehicles. LNG engine and new energy vehicles continued to grow significantly in numbers, while diesel vehicles were considerably reduced.



BPT’s fleet development strategy for the “Thirteenth Five-year Planning” period is based on the principal of being “safe, green, reliable, energy-efficient and people-oriented”, with electric vehicles as the main direction, supported by equivalents of EU-VI low-emission diesel or clean energy vehicle, continually driving for optimized energy structure and green travel.

Energy structure is gearing towards clean energy and electricity, as a major contributor to the clean air initiative for the Capital city.





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



Mr. Sui Zhen Jiang, the Deputy Mayor, is researching on production safety and risk prevention and mitigation for new energy vehicles

Promote the Adoption of New energy and Clean Energy Vehicles



12-M all-electric vehicle, adopts obelisk in its design, and aligns with some streamline model, making it in elegant appearance. It used high-duty aluminum body for the first time, which accelerating the lightweight as well as the energy-saving and cost reduction.



Rechargeable hybrid power bus was designed with streamlined and elegant structure for comfort driving experience, the first of its kind introduced by Beijing Public Transport. It's suitable for operation in distant suburbs, featuring good energy efficiency.



All-electricity double-deck bus, graceful and well-poised, a first mode with high tensile strength aluminum-alloy body frame. It comes with nano-tech high-power multi-compound lithium ion battery, featuring a total electric capacity of 139.2 kWh, directly rechargeable, in 20 minutes to full capacity.



Line BRT1 double-source rail-less trolleybus



Overhead cable for double-source trolleybus under commissioning

Comprehensive Introduction of New Energy and Clean Energy Vehicles



LNG skid-mounted fueling Stations: already built 65 LNG skid-mounted fueling stations



Charge points: 20 sites and stations were installed a total of 170 new charging points



Skid-mounted substations: 9 new substations were built



Overhead-cable network: newly complemented with 42.93 kilometers of overhead-cable pairs for double-source rail-less trolleybus



Site/station with charging points

II. Improve Energy Efficiency

Actively introduced new technology and new models, continually driving for emission reduction and environment quality.

Holistic Planning for Energy Efficiency

Minimize ineffective mileage to reduce consumption. Minimize maintenance off-duty-rate to save energy. Integrate energy management resources to save energy and reduce emission.



Encourage Technical Innovation for Energy Saving and Emission Reduction

Celebrate technical achievements to encourage innovation.

Conduct researches on measures to manage, recycle and reuse "waste water, exhaust gas and scraps".

Conduct researches on the application technology of renewable energy.



Intensify Daily Energy Consumption Management

Carry out ongoing energy consumption appraisal. Intensify equipment energy consumption appraisal. Intensify vehicle maintenance to meet energy saving targets. Take advantage of IT to assist energy management.



Champion Green Office Automation and Implement Decommissioning and Recycling System.

Advanced the features of OA systems to reduce consumable usage.

Developed in-house recycling device for hazardous waste oils, carried out systematic collection and disposal of oils and gear oils and other hazardous wastes polluting the environment.

Collected worn-out uniforms for environment-friendly recycling, which totaled over 400,000 pieces, or more than 130 tons.





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome

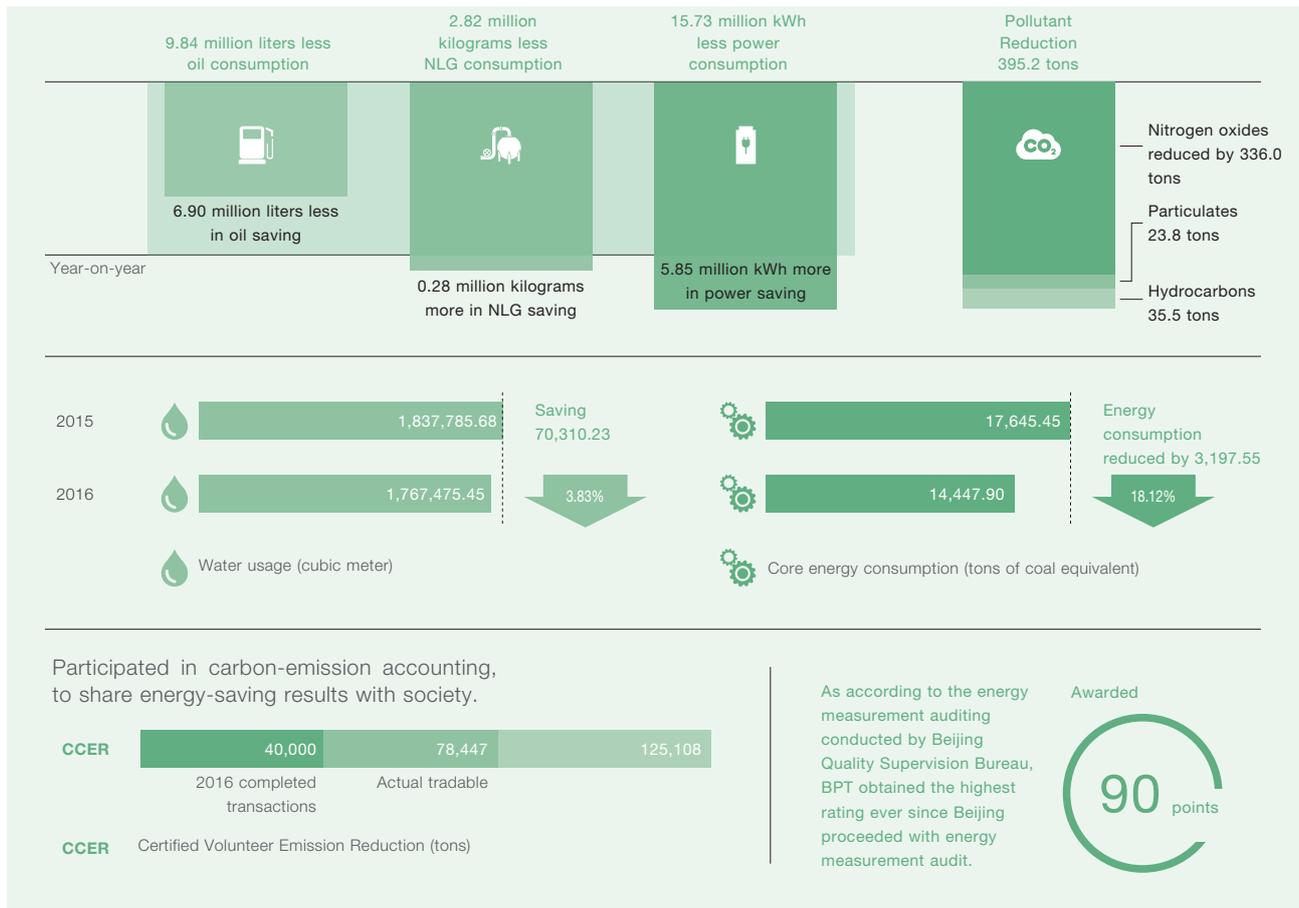


Contribute to Public Welfare and Social Cohesion



Signature ceremony for worn-out uniform recycling

III. Significant Results in Emission Reduction





MITIGATING RISKS FOR SAFETY AND RELIABILITY



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

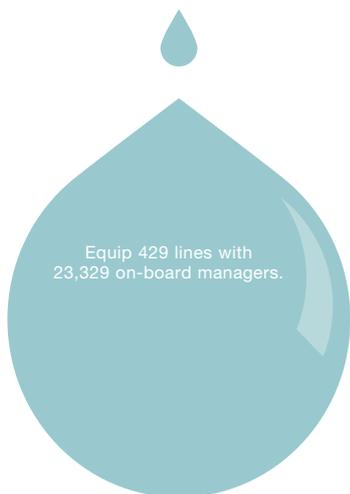


BPT promotes the safety philosophy that “nothing is triviality where Capital city and public transport is concerned”, and set out four pillars including a focus on prevention, scientific management, system development and internal control, in an effort to build safe public transport that duly serves our duty for the safety and cohesion of the Capital city.

I. Invest Heavily on Safety

 Drive up the standard of personal, physical, and technical prevention measures.

Personal measures



Physical measures



Technical measures



Year	On-board managers	Enclosed electronic fences	One-key alarm systems	Vehicles with auto-recognition system
2015	3,668	14	2,700	3,000
2016	23,329	25	10,659	10,000



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

II. Improve Safety Awareness and Education

Carried out various safety trainings and education activities, prepared brochures, ran photo shows, continually promoting operation safety, to ensure safe journey for passengers.



Conducted the Safety and Appeasement Initiative Specialized Training



Carried out Safe Operation Consultation Day activity



Prepared the Manual for Safe Passage through Intersections



Engaged drivers in safe driving training



 Intensified awareness education and emergency drills on counter/mitigating-measures against terrorism Organized the study of Selected Cases for Public Transport Staff to Handle Emergent Matters, arranged emergency drills on emergent matters, chamber inspection and counter-measures against terrorism, continually improving the Company's safeguarding capability



Carried out Anti-terrorism Law awareness education and emergency drills1



Carried out Anti-terrorism Law awareness education and emergency drills2



Carried out "On-board Anti-terrorism Awareness" activity at Hui Zhong Li Station



Emergency drill for handling emergent matters



On-board security inspection and anti-terrorism drill



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



On-board managers watching Anti-terrorism Law awareness exhibition board



Carrying out anti-terrorism consultation activity



Anti-terrorism emergent drill on identifying suspicious substance

 Carrying out safety assurance and emergency drill for handling diesel, CNG and LNG at public transport site/station



Drill on handling overflow issue during LNG fueling process

 During June, the “Safe Operation Month”, various specialized activities were carried out.



Safety Production
Consultation Day



Safety champion



Write in for safety



Safe operation
commitments



Safety nick-
picking



Safe drive
challenge by
module



Emergency drill



Education by
incident



Wellbeing cup
safety contest

 Carried out early-on and mid-term annual safety education, signed up Safe Operation Commitment Letter with all employees, to consolidate safety awareness.

 The whole system including passenger units and maintenance, fuel management and Beiqi Taxi reached Class I Safe Operation Standard, further improved safe operation performance.

Drivers, on-board managers and other on-board members properly handled various emergent matters, totaling 13786 instances, involving 29375 people. Of which, they successfully forestalled 4 instances of self-immolation or arson attempts with alcohol or other flammable substances, assisted policemen in seizing 1742 petitioners, forestalled 446 instances of illegal leaflet dissemination, dissuaded passengers from carrying flammable or explosive substance on-board for 9030 instances, effectively safeguarded the safety of the society and public transport in the Capital city.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

Line 1 driver, conductor and on-board manager promptly forestalled a passenger's self-immolation attempt.



Celebration ceremony for people serving their duty



CCTV record of emergent incident handling, video screen-shot 1



CCTV record of emergent incident handling, video screen-shot 2

Line 21 bus driver and conductor successfully handled an extreme incident vying for the control of steering wheel.

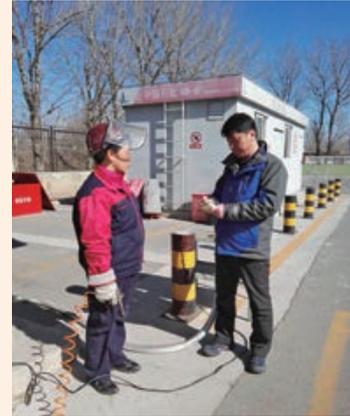


Celebration ceremony for people serving their duty in the incident vying for the control of steering wheel



III. Intensify Safety Inspection

 BPT attaches great importance to safe operation, conducted safety inspections surrounding driving, electro-mechanics, and occupational health, to ensure safe operation throughout the company.





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

1	2	3
4		5
6	7	

1. Night shift driving speed inspection
2. Night shift rapid points driving inspection
3. Fuel safety on-spot inspection
4. Carried out "speed control, violation desisting and year-end zero-harm" targeted engagement campaign
5. Inspection of ground-level fleet safety precaution works
6. Inspection of maintenance workshop safety
7. Suburb area driving speed inspection

🚗 CSR practice is highly approved by administrative bodies.



The honorary title of Beijing Municipal Transport Organization of Safety Excellence



The honorary title of Beijing Organization of Excellent Performance in 2016 Safe Operation Month



The honorary title of Beijing Organization of Performance Excellence in Civil Air Defense Enterprise



The honorary title of Beijing Safety Culture Best Practice Company



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CARING FOR EMPLOYEES BY SHARING OUTCOME



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



While working on reform and development, BPT also shared its outcome with employees, by stepping up efforts with both practice and investment surrounding workplace environment, employee rights and interests, and distress relief, effectively promoted the cohesion and stability of the company.

I. Growth by People Development

Continually drive people development initiative with diversified, systematic and comprehensive specialized trainings, to broaden the horizon and increase opportunities for employee development, and shape a talent pool for sustainable development.

(I) Intensified Professional Training

 Vocational competency training. Management personnel specialized trainings involved a total of 18849 persons; organized Beijing Municipal Advanced Workshop Sessions on Non-Capital Facilities Discharging Initiative, targeting 37 medium to senior level management personnel; organized driver technical workshop sessions for 40 people; completed 3 terms of technique intensive talent qualification trainings for 185 people; all dedicated to the initiative of building maestros' public transport company.

 Diploma Training. Level-1: on-job postgraduate education. 1 accepted as doctorate candidate; 51 accepted as master's degree candidate by Beijing Institute of Technology or Beijing Jiaotong University. Level-2: vocational or undergraduate higher education in public transport by self-study A total of 255 people graduated. Of which, 71 from undergraduate programs, 184 from vocational programs. Formal education effectively consolidated a foundation for BPT employee competence.

 All-members online study. Established BPT online study platform featuring mobile-based training curricula system and resource sharing, which improved both time-slot flexibility and coverage.



Inauguration ceremony and military training show for medium and senior management personnel workshop sessions



College graduate dispatcher sharing working experience



Employees verifying QR code for online study



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



New recruits taking orientation training and extended team training

(II) Support Career Development

- Vocational competence contest During 2016 Beijing “Vocational Competence Cup” Contest, 162 candidates from BPT won National Vocational Qualification Certificate, of which 20 won National Technician Certificate, 106 won National Advanced Technique Certificate.
- Employee job expertise expansion. In 2016, a total of 551 conductors successfully transferred to driving post through training, which expanded employee expertise and career channel, and broadened their horizon for more income.
- Improve internal talent exchange Using media such as Public Transport News and the official website as internal information exchange platform for employees to release internal recruitment information, which helps to promote both employee career development and internal talent exchange.
- Focus on duty and bid for glory. In 2016, 214 front-line employees including Wang Xinnan, maintenance worker from the Maintenance Branch, Gao Zhiming and Wang Yongming, drivers from Beiqi Taxi Group, won honorary titles including “National Driver of Good Practice”; 14 employees including Han Qishan, Li Yan and Jin Hu won Beijing municipal title of “Capital City Medal for Merits at Work”. They not only won honor for BPT Group, but also furnished a glorious chapter in their personal careers.



Inauguration Ceremony for occupational competence contest



Drivers participating in contest

(III) Optimize Talent Structure

BPT stepped up efforts with talent introduction, and recruited graduates from higher education institutions

105 people

Of which PhD

2 people

Graduate Students

41 people

By which BPT Group continually expands its specialized talents pool

Overall Employee Quality on the Rise Currently the Group has PhD staff

13 people

Postgraduates

387 people

Undergraduate Students

7,499 people

Senior Professionals

776 people

Advanced Professionals

1,169 people

Senior Technicians

42 people

Technicians

1,122 people

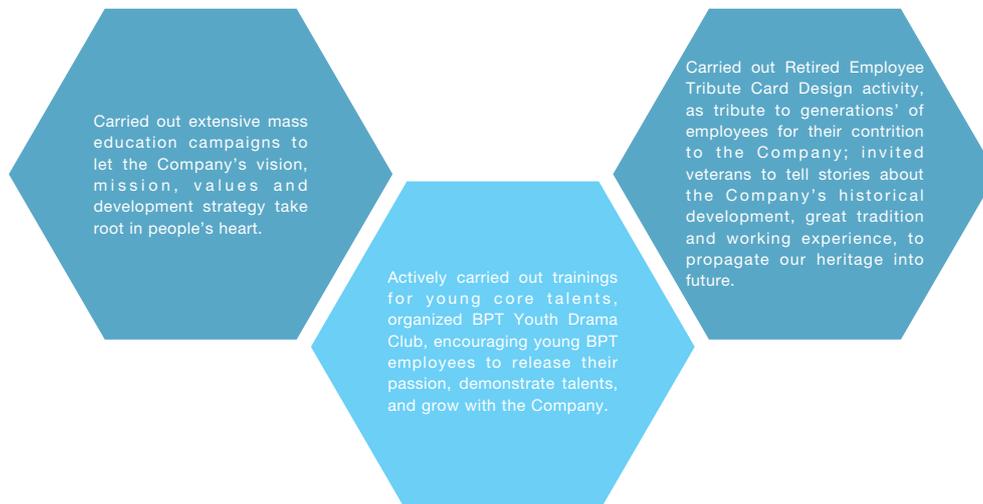
Senior Workers

27,267 people

II. Engagement by Culture Development

Based on the Company's condition, BPT carried out rich and colorful recreational activities, and engage employees to foster a progressive and inspiring company culture by championing "happy work and healthy life" ethos.

(I) Enrich Employees' Spiritual Life





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



"We are BPT staff" theme activity



Balloting activity for "Thirteenth Five-year Planning Celebrating "BPT Maestro" winners Period" orator candidates



"May 4" Youth Festival Celebration Ceremony



Tribute Card for BPT retired staff

CPC and Youth League members listening to Guo Lianhua, a retired model worker and ex-driver for Line 345, about BPT stories.



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(II) Enrich Employee Recreational Activities

- Carried out extensive recreational activities, invested RMB6.56 million in physical and cultural activities.
- Arranged for staff members to visit the Palace Museum, to appreciate traditional Chinese culture at close proximity.
- Established Houses of Staff, and carried out such activities as music learning and performance, chorus performance, and dancing and rehearsal.



2016 New Year's Concert for staff members, art performance during the celebration ceremony for artisan maestros.



Inauguration ceremony for Group Company Sport Event



Tug-of-war contest during Staff Sport event



Collective skipping contest during Staff Sport event



BPT Group won number one in overall score during BTH Staff Sport Event



Picture before the Palace Museum



Calligraph aficionados wielding brushes and splashing inks



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

III. Secure Interests by Sharing Outcome

In safeguarding the rights and interests of 100,000 employees, BPT Group continually improved salary and benefit growth algorithm, and consistently promoted democratic administration, to improve employees' occupational security, promote cohesive labor relation, and care about distress relieve, all serving to drive up employee Happiness Index.

(I) Comprehensive Promotion of Employee Rights and Interests

Progressive salary increase over the years. BPT Group continually improved incentives distribution system, implemented salary increase algorithm, strictly performed provisions in laws and regulations regarding salary payment, and collective contract and collective negotiation coverage reached 100%. In 2016, average salary income increased by RMB9,637, or 12.27% compared to year 2015.

In 2016, average salary income increased by



Implemented all relevant insurance programs. Strictly adhering to relevant provisions in China's laws and regulations, BPT provided employees with full coverage of all relevant insurances and housing funds, and implemented the Company's internal annuity system as complement to endowment insurance. Additionally, BPT also established extra insurance measures including in-service staff mutual insurance, female employee special malady insurance and staff hospitalization insurance. With in-service staff mutual insurance being served for 970,000 cases, an indemnification of RMB20.88 million was acquired, providing basic occupational security for employees.

Staff mutual insurance provides basic occupational security



Improve occupational security system. Continued to implement employee physical examination system; in 2016, participants accounted for 75% of eligible employees. BPT also intensified safe operation training and management, and fully implemented all occupational security measures including injury and occupational disease prevention, and special task, operation safety and health assurance.

Indemnified



Implemented national regulations regarding paid vacation, to ensure employees enjoy their annual leave accordingly.

BPT Group female employees totaled



BPT Group employs about 32,000 females, accounting for 32% of total employees; of which, female managers account for approx. 39%, playing an important role in the Company. BPT treated female employees, in particular, those in pregnant and lactation period, in accordance with national regulations, and carried out female health workshops, special health examinations and recreational activities, to ensure female employees' health and happiness at work and in life.

Accounting for



Implement democratic administration. In taking advantage of the positive role of Labor Union, participation rate, attendance rate and major decision resolution rate of all levels of staff representative conference reached 100%. Through staff representative conferences, staff symposiums, employee visit days and democratic feedback mail boxes, BPT facilitates smooth channels for staff appeals.



BPT female staff jogging activity



Listening to employee appeals on "employee visit day"



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Improve Performance
for Better Experience



Intensive Management
for Better Service



Managing
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(II) Continual Improvement of Working Condition

- Renovated old sites and stations. BPT invested about RMB345 million in old sites and stations renovation, with 56 programs kicked-off, 33 locations completed, making 15000 square meters of renovated structure area.
- Provided summer and winter amenities. Invested RMB12.00 million in summer and winter amenities to benefit all front-line staff members; invested RMB167,000 in air conditionings and freezers at 71 harsh and remote sites and stations.
- Update uniforms. In coping with the needs in the new era of BPT's development, new uniforms were designed and updated, further boosting staff presence and overall image of the Company.

Old sites and stations renovation investment at about

RMB **3.45** million

Renovated BPT sites and station reached a structure area of

15,000 square meters

Invested over

RMB **12.00** million

In summer and winter amenities to benefit all front-line staff members



Innovated Deshengmen BPT site/station



New dispatching room is easier for dispatcher to observe vehicle condition



Company leaders delivering summer and winter amenities to front-line employees.



Employees in new uniform



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

(III) Sincere Contribution to Distress Relief

Step up Distress Relief Efforts Throughout holidays, BPT representatives made 4011 visits to show Company's care for model workers, and to help employees in distress. Of which, 29 households were in extreme or severe distress, 279 were dedicated model workers. They were provided a total of RMB3.0869 million of funds or articles as aids or relief measures. BPT also implemented routine aids and relief system, which helped various distress employees in 2160 occasions with a total value of RMB2.09 million. BPT granted 67 cases of contingent relief application, providing a total relief fund valued at RMB176,000.706 employees in severe disease, or female disease, or

with family dependents in severe disease applied to Municipality Labor Union for secondary relief, and were granted a total fund valued at RMB634,000. Full scope and elaborate aids and relief work helped distressed employees with their emergent needs.

Carried out Golden Autumn Schooling Aids

Provided 175 distressed employees with a total schooling aids of RMB129,600; purchased trolley cases, U disks and school bags for 735 employee children; invested RMB198,000 in relevant symposiums and 300 home visits. The Golden Autumn Schooling Aids activity reflects BPT Group's culture that advocates learning and education.



Company leaders visiting distressed employees during holiday



Delivering Golden Autumn Schooling Aids to distressed employees



Delivering Golden Autumn Schooling Aids to distressed employees



CONTRIBUTE TO PUBLIC WELFARE AND SOCIAL COHESION



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



As a fascia of Beijing committed to its mission of providing better public transport service for more people, BPT also actively participates in public welfare and feedbacks to society, contributing the China's development and social cohesion.

I. Drive Economy and Promote Employment

Public transportation is a key component in urban infrastructure, and plays an important role in China's economic growth, civil development and social life; it is directly related to a city's economic growth and citizens' living quality, with a full-scope and leading impact to a city's prosperity.

Government's investment in public transportation improves accessibility and property assets, thereby directly drives economic growth, promotes regional prosperity, provides huge amount of urban employment opportunities, which relieves government, assists the public at large, saves traveling costs for citizens, and promotes social prosperity and cohesion.

(I) Created employment opportunities

As of the end of 2016,
BPT Group employed

99,956 people

BPT employs the most people
among SOEs in Beijing,
created a lot of employment
opportunities

2011-2016 BPT absorbed up to

245 ex-military personnel

As of 2016, BPT absorbed up to

563 disabled people

In 2016, BPT recruited

758 migrant workers as driver

(II) Promote development



BPT provided convenient
and expedient measures
for people to go to works,
schools, hospitals and
friends;



24/7 downtown full
coverage guarantees
passengers can travel
anytime, anywhere;



BPT continually drives
urban life and tourism
experience, and builds
public transport tourism
premium brand;



BPT entertains the most
valued public service
advertising audience,
to propagate positive
energy.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

II. Extend Goodwill for Cohesion

(I) Zhang Que Ming was elected as one of the top 10 “China Transportation Practitioners of Eminence”

BPT promotes socialism core values, and BPT staff stand up as good example to champion morality and civility. Zhang Queming, conductor on Line 387, was named as one of China’s Best 10 Role Models for 2014, and one of China’s Best 10 Transportation Practitioners of Eminence during the 2nd Session “In Search of China’s Leading Transportation Practitioners” activity.

*Zhang Queming said,
“asking for direction may be nothing in passenger’s minds, but I would take it seriously. I would register in mind all the minute changes in this rapidly growing city, and tell them the best and greenest possible solution. That I hope would leave them a most beautiful piece of experience and memory of Beijing!”*



Participating in “Set forth Ideal and Conviction as Key Notes of the Time and Build SOEs’ Glory” speech activity

(II) Organized speech teams and activities to propagate positive energy

BPT participated in the speech activity titled “Set forth Ideal and Conviction as Key Notes of the Time and Build SOEs’ Glory” organized by SASAC. 11 BPT speakers synthesized new conditions, new characteristics and new tasks in the Company’s reform and development initiatives with the nature of public transport, and told BPT staff’s incredible stories as they worked on road, in chamber and in their personal lives, presented BPT staff’s aspiration to serve passenger and contribute to Company development, and their sincere intent to extend that inspiring positive energy to the society.

(III) Capital SOEs Open Day brought citizens close to BPT service

BPT selected two routes to bring different experiences for citizens to get to understand public transport and the story behind it. One is a journey of public transport culture undertaken by Trolleybus Branch presenting the “most comprehensive ever BPT vehicle model show”; another is the “children’s transportation safety camp” undertaken by BPT Driving School encouraging children to experience driving simulation and intensive participation. Through the touring experience, both routes were much acclaimed by visitors; many public transport fans and citizens looked forward to even more such open day activities.



Citizens visiting BPT vehicle model show



“Children’s transportation safety camp” simulation experience



(IV) Promote good manner for happy travel

BPT conducts monthly queuing day and comity day activities around core regions such as business districts, large communities and higher education institutions, actively promoting etiquette and good manners, to foster an orderly travel environment and shape good social ethos.



Driver and conductors helping senior passenger to board bus



BPT volunteers in queuing day activity

(V) Rescue at critical moment

Drivers and conducts on Line 838 and 917 presented heroic behavior in rescuing passengers trapped in a burning vehicle, which is a good demonstration of Socialism core values, Beijing spirit, and BPT people's disposition in the new era. The video of the heroes rescuing people became viral on major websites, and were shared for more than 38,000 times.



Celebration ceremony for life-saving heroes



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

III. Contribute to Public Welfare and Feedback to Community

BPT has always been enthusiastic about public welfare, and participated in tree planting and donation activities, to give back to society with real actions.

(I) Tree planting

2016, BPT undertook the responsibility to maintain 230 hectares of green fields. More than 2000 BPT vehicles were using LED rolling display to promote pro-bono tree planting and green initiative.

(II) Warm cloth donation in winter

In response to the call of the Youth League, young BPT staff were engaged to undertake social responsibility and provide 500 warm clothes for distressed people.

(III) "Public Welfare of Love" activity

BPT staff voluntarily launched various forms of "Public Welfare of Love" activity, to deliver their kindness to people in need.



Donated cloths and articles



In "Small hands in big hands" activity, visiting Mentally Underdeveloped School to help foster children of good manner





Accountability Management and Mission Fulfillment



Improve Performance for Better Experience



Intensive Management for Better Service



Managing Environmental Footprint

(IV) Public service advertising

BPT utilizes vehicles, waiting rooms and stations for public service advertising, to promote common good among citizens.



Public service advertising





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion

(V) Various forms of pro-bono service activities

BPT Youth League teams at all levels carried out various forms of volunteer activities to champion good manner. Such activities were carried out surrounding BPT HSR Express, Tourism Line, custom business shift, as well as Beijing Auto Show and the publicity initiative for the opening of public transport exclusive lane.



BPT volunteers in queuing day activity



2016 Events

January

- Won the honorary title of Beijing Safety Culture Best Practice Company.
- Bus Leasing Company won the lease contract from Central Administration.

February

- Engaged 33 keen people as Social Affairs Superintendent for 2016.
- Established New Energy Vehicle Service Company, to develop new energy charging point program.
- Entered into an agreement on the framework for strategic cooperation with Laishui County People's Government, to initiate the program for developing BPT intellectual manufacturing industrial park.
- BPT official Weibo account was ranked among "China's 100 Most Influential Administrative Affairs Weibo Accounts" for 2015, and was rated as one of "Beijing's Top 10 Administrative Affairs Institutional Weibo Accounts".

March

- 10 young volunteers including Feng, Dongchao from the front-line won the title of "Individual of Good Practice in the Enterprise of 2016 Spring Festival Transportation".
- BPT Group held celebration ceremony for team and individual winners during Wellbeing cup contest, the first 1 million km safe driving contest in China.
- Financed relocating merchants with RMB 2.3 billion, resulting in vacated operating space of about 100,000 square meters, involving about 4,500 merchants.
- Jointly opened Gubeishui Town One-day Tour with Ctrip.

April

- Realized market-based vehicle inspection.
- Organized 1,000 people in jogging activity in Olympic Forest Park.
- Held "May 4th" celebration ceremony, to celebrate 76 youth teams of good practice and 392 individuals of good practice, and launched the upgraded "BPT New Youth" WeChat platform.
- WeChat official account featured new online long-distance ticket subscription.
- As part of the effort to expand financing channels, BPT registered and issued debt financing instrument.
- Beijing's first public toll-free movie film projection system was located at the first floor of Sihui long-distance bus waiting room.



Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



May

- Hosting “Capital SOE Open Day” activities
- Established asset management company
- Finalized not-for-profit assets transfer.
- All units established partnership with Ctrip.

June

- Front-line staff suit up in new uniforms
- Finalized institutional reform for core passenger units.
- Organized medium to senior level management advanced workshop sessions.
- Signed up strategic cooperation agreement with Shougang Steel Group.
- Signed up strategic cooperation framework agreement with Baoding People’s Government.
- Released BPT CSR Report 2015.
- Celebrated front-line teams and individuals of good practice in 2015.
- Conducted safe operation month activity, and was named by Beijing Safe Operation Committee as Good Organization Practice Entity for the municipal “Safe Operation Month” activity.

July

- BPT Group opened Tourism Line 3, the first line adopting full-electricity double decker in tourism line in the country.
- Signed up strategic cooperation agreement with Tongzhou District Government.
- Accomplished the commission to procure transport service during “July 20” rainstorm period.
- Initiated integration of Beiqi Taxi Group and Beijing Tourism.

August

- Held the Conference for Governance-by-Law Initiative in Developing Public Transport.
- Commissioned BPT emergent dispatching and command center.



September

- Subsidiary Beiqi Taxi Group successfully accomplished the commission to procure transport service for G20 Summit.
- Double-source trolleybus program in cooperation with Baoding People's Government officially kicked off, marking double-source trolleybus from this city shall operate in Baoding as our franchise.
- Official release of BPT Planning Outline for the "Thirteenth Five-year Planning" period.
- Implemented routing benchmarking work.
- Commenced the construction of Beijing's first comprehensive 3-D parking structure at Maguanying site/station.

October

- Beijing city newly established three public transport fast-track lanes; accordingly, BPT adjusted 14 related lines and increased 17 fast-track direct lines.
- Won the contract for Yizhuang Tram T1 Line PPP Project.
- Conducted anti-terrorism drill.

November

- Hosted 1st annual meeting of the 8th Urban Public Transport Policy Research Commission in Beijing, 190 representatives from 62 public transport companies joined this meeting.
- Acquired modern tram Xijiao Line franchise.
- Signed up regional public transport cooperation agreement with Fangshan District Government.
- In cooperation with China Chemical Fiber Association, worn-out uniform recycling and reuse project was completed.

December

- Completed fuel transport business socialized outsourcing reform.
- Completed Phase II project for BTH all-in-one transport card versatility initiative; thereafter, except for business shifts, all lines under the Group were ready for BTH all-in-one transport card versatility.
- Through ballots by over 200,000 citizens, BPT Line 48 won the title of "Good Manner for Happy Travel Good Practice Line".
- 5,000 BPT vehicles were installed one-key alarm system.
- Completed Phase II Double-source Trolleybus Project, ready for commissioning.
- The Pro-bono Standard Service Unit from Maintenance and Repair Branch won the title of Beijing Best 10 Pro-bono Service Organization from Business Sector for 2016.



Mitigate Risk for Safety
and Reliability



Care for Employees by
Sharing Outcome



Contribute to Public
Welfare and Social
Cohesion



Outlook

In 2017, BPT shall assimilate and implement the directives arrived in CPC's 18th National Congress and the 3rd to 6th Plenary Session of the 18th CPC Central Committee, important remarks of Xi Jinping during his visit to Beijing Municipal Government, as well as a series of policies and instructions by Beijing CPC Commission, Beijing SAVAC and Beijing Transportation Committee, fully embrace BHT Concerted Development Strategy, accurately position itself as public service enterprise with the objective of becoming a modern public transport enterprise, fully engage "Thirteenth Five-year Planning" in its own planning and diligent reform agenda, to promote comprehensive performance development accompanied with intensified management, aiming to attain government's trust, society's understanding, passengers' satisfaction and employees' happiness.

Over 2016, towards 2017, as the fascia of the Capital city's public service, we aim to fulfill corporate social responsibility in following six areas. First, we aim to improve service standard for all people counting on us. We shall do that by further diversifying public transport offers, upgrading custom subscription platform and its service features, to drive for standard and personalized public transport service. We shall also actively engage in urban tourism public transport area, open Tourism Line 1 and modern tram Xijiao Line, to shape a premium tourism brand. Second, we aim to promote BTH public transport integration strategy. We shall do so by realizing suburban area public transport institutional reform, accomplishing Beijing subsidiary center (Tongzhou) regional public transport service demo project and Yizhuang regional transport integrated development commission, to promote urban-rural integrated network development. Third, we aim to promote green tech public transport. We shall do so by promoting charging points project, expediting new energy vehicle introduction, progressively gearing towards new energy and clean energy based and EU-VI super-low emission vehicle supported fleet structure. Fourth, we aim to continually improve employees' working condition and life quality. We shall take advantage of the "Most Beautiful Site/Station" balloting activity, to initiative a comprehensive program to acquire ISO 9000 logistic service quality, environment and health and hygiene management certificate. We shall continue to upgrade old sites and stations, and improve employees' meal-time environment and service standard. Fifth, we aim to sustain the Capital's public safety. We shall do so by installing inbound and outbound vehicle recognition systems, electronic fences around sites and stations, as well as one-key alarm systems. We shall further improve on-board manager manning and management, to promote chamber safety standard. We shall fulfill our commissions to procure transport service for the 19th CPC National Congress and "One Way One Road" international summit. Sixth, we aim to accelerate the development and utilization of public transport assets. We shall step up efforts in managing dormant and inefficient assets, streamline asset management process, moderately engage in diversified investments, conduct public transport related investment and financing business, and expand financing channel while reducing financing cost.

In 2017, BPT shall observe the leadership of Beijing CPC Commission and Municipal Government, Beijing SAVAC and Transportation Committee, broaden our perspectives and involve ourselves in diligent reform. We shall address the present Capital service function positioning, traffic congestion and air pollution control initiative, new requirements and condition brought out by rapid development of rail-way transportation, promote a standard, digitized, professional and market-based management system, to meet increasing public transport needs of the public at large, shape a solid foundation for the Group Company's objective during the "Thirteenth Five-yea Planning" period, and make our new contribution to the Capital city's transformation and social development!

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Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



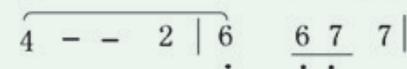
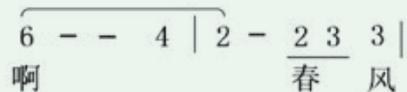
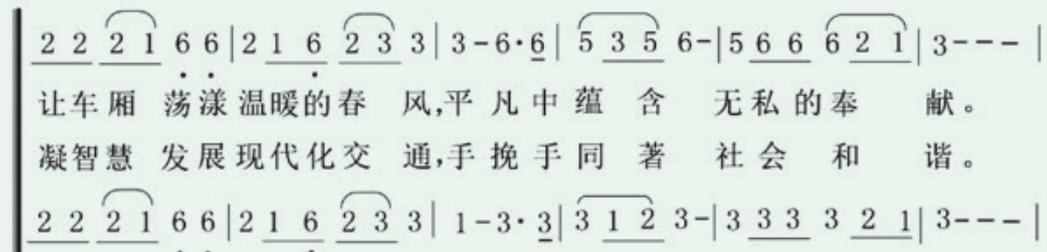
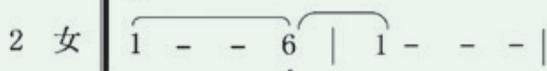
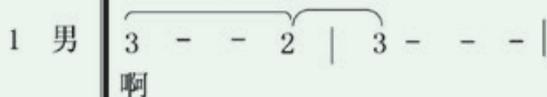
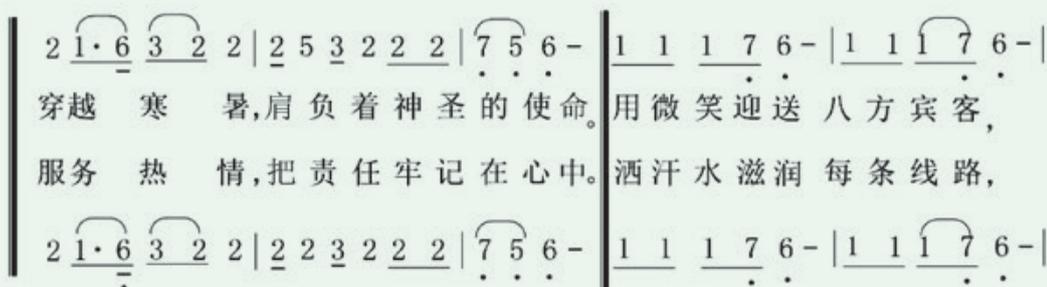
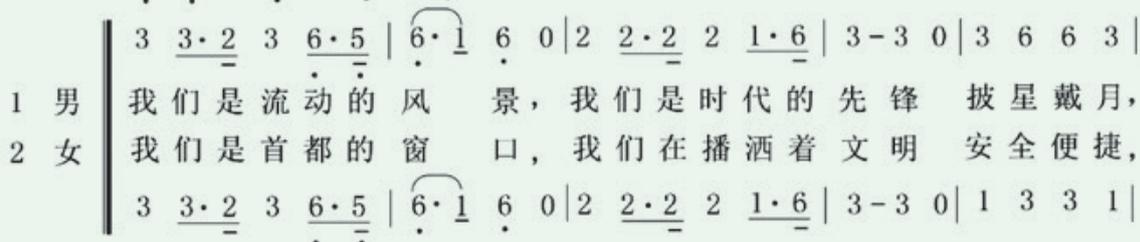
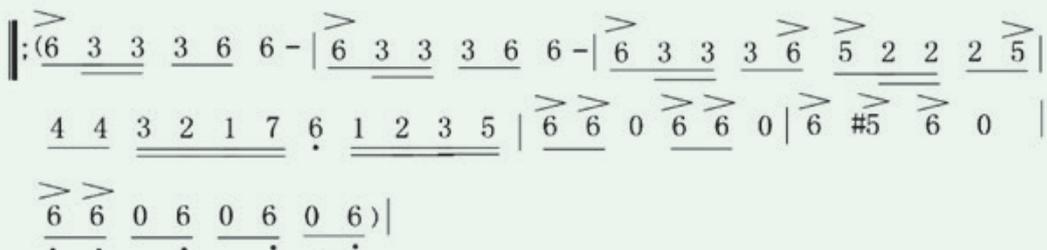
Contribute to Public Welfare and Social Cohesion

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北京公交之歌

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Accountability
Management and
Mission Fulfillment



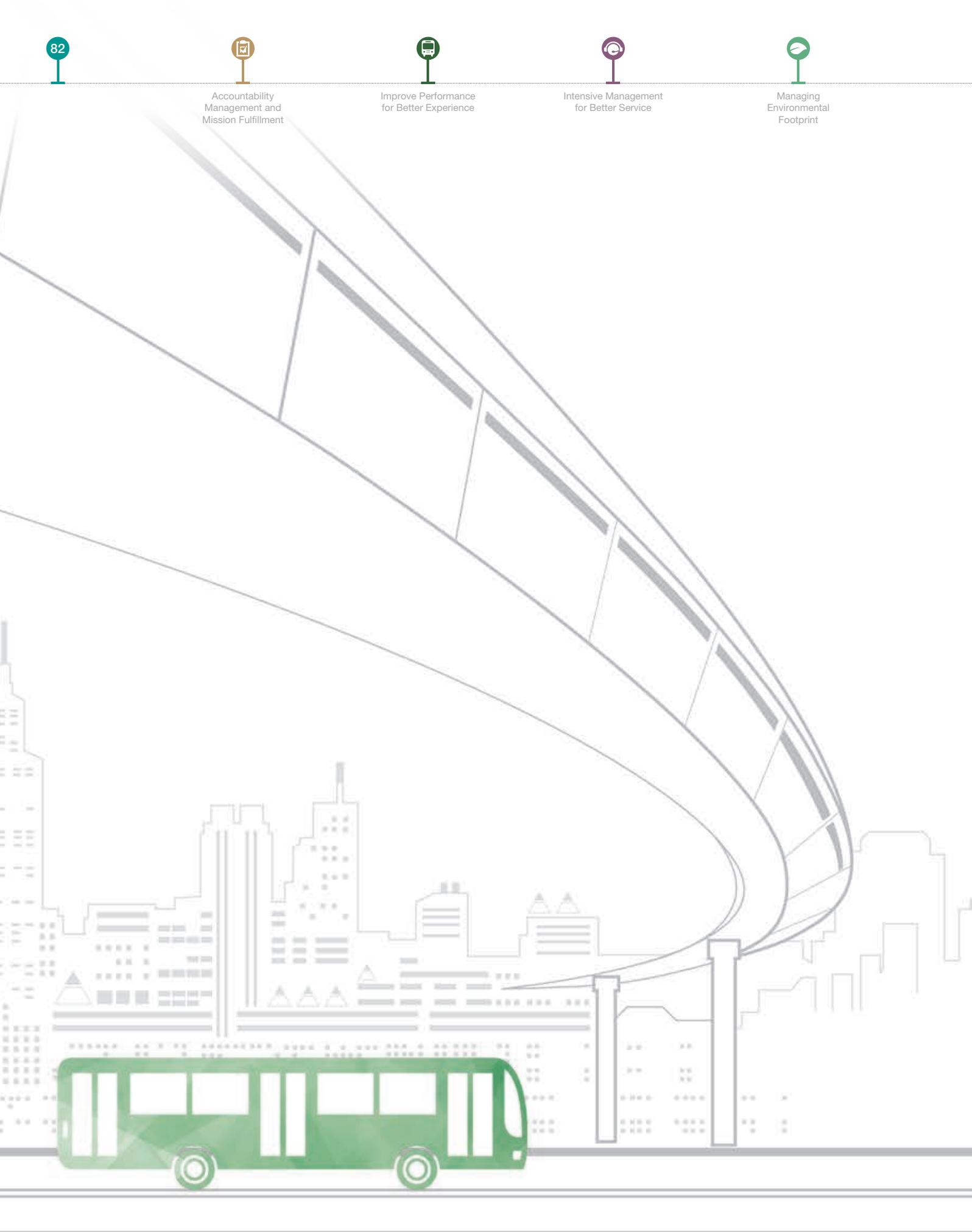
Improve Performance
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Intensive Management
for Better Service



Managing
Environmental
Footprint





Mitigate Risk for Safety and Reliability



Care for Employees by Sharing Outcome



Contribute to Public Welfare and Social Cohesion



Feedback Form

Dear reader,

Thank you for taking time to read BPT CSR Report 2016. We have always been committed to CSR practice, and would be very much obliged if you could provide your good advices and suggestions, which shall be used as an important basis for us to improve our work.

1. Which of the following stakeholder categories are you from?

A. Government B. Passenger C. Employee D. Shareholder E. Others

2. What would be your overall comment to this report?

A.Great B.Good C.Fair D.Mediocre E.Poor

3. What would be your view with regard to the quality of information disclosed?

A.Great B.Good C.Fair D.Mediocre E.Poor

4. What would be your view with regard to its effect on communication with stakeholders?

A.Great B.Good C.Fair D.Mediocre E.Poor

5. How do you think this report properly addresses or discloses issues of concern to stakeholders?

A.Great B.Good C.Fair D.Mediocre E.Poor

6. What else information you would expect us to disclose regarding CSR?

Please complete the form and fax it to: 010-63962003







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